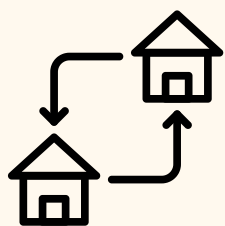




## Nextage Homestay Program Application Guide for students



- Homestays are generally located at a maximum of around a 60 minute commute from Nanzan university.
- **Students should take public transportation for commuting to university.**



- Host families tend to travel or take vacations during longer holiday periods such as Golden Week (early May), Obon (mid-August), and the New Year (late December to early January) or other long holidays, and may not be able to accommodate you during that time. In cases such as these, we will arrange another host family for you to stay with temporarily.
- **Example: A student who has applied for a 9-month stay from September to May may be asked to stay with another family from December 27th to January 3rd.**
- If there is a temporary change to another host family or a relocation during the stay, students will generally be responsible for getting themselves to their next location.

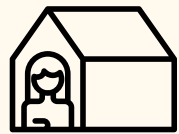


We try our best to accommodate all requests regarding homestays, but we put special priority on requests regarding allergies, pets, and other potential lifestyle issues. Please understand we may not be able to fulfill your requests.

# We have many different types of families registered with us:



- ✓ Some may have more than one student staying with them.
- ✓ In Japan, due to cultural customs, some private rooms for students may not have a lock on the door.
- \*In this case, each student will have their own room.



- ✓ Some may consist of a single female family member as host.
- \*In this case, they must be able to spend time with their student.



- ✓ Some host families have a mother or father of a nationality other than Japanese.
- \*In this case, your host family will use Japanese as the main language at home.
- \*We will arrange a host family that doesn't share the same language or nationality with you.
- \* Please note that unlike a studenthouse or hostel, host families are volunteering their time and living space, and are only paid an amount that covers living expenses.

## (1) Receiving your Homestay Info



Host Family Information will be sent approximately three to four weeks before the homestay start date.

## (2) Moving in



You should share your flight number (and flight schedule for the day if you are traveling domestically) with your host family as soon as possible, as it will be necessary when making arrangements for your move-in date.



If a friend or family member is traveling with you on the move-in day, they should refrain from accompanying you to the homestay location. If special circumstances are required, please talk with Nextage directly.



We know you will be excited to get in touch with your host family, but in the case your host family info comes early, please wait until the designated date provided with the host family information before communicating with your host family via email or other means.

## (3) Other Situations



If a student finds it difficult to find a willing host family, or finds it difficult to continue a homestay, due to issues such as mental or physical illness that prevents them from taking care of themselves or other lifestyle problems and/or issues, please understand that we may ask that the student seek accommodation other than a homestay.

## ★ Homestay Support Info (scope of support)



Follow-up after the stay starts

- Advice and resolution of cases where a student has a complaint about their host family
- Advice and resolution of cases where a host family has a complaint about their student
- Conducting post-homestay questionnaires